

2132 – New Options Waiver (NOW) and Comprehensive Supports Waiver Program (COMP)

POLICY STATEMENT	New Options Waiver (NOW)/ Comprehensive Supports Waiver Program (COMP) are classes of assistance (COA) designed to provide in-home and community based services to Medicaid eligible intellectually disabled and developmentally disabled individuals who do not receive Medicaid benefits under a cash assistance program.
BASIC CONSIDERATIONS	<p>To be eligible under the NOW/COMP COA, an A/R must meet the following conditions:</p> <ul style="list-style-type: none"> • The A/R is approved for waived services by an MHDDAD Regional Office. • The A/R is approved by an Intake and Evaluation Team (I & E) for the NOW/COMP, evidenced by a completed DMA-6 or DMA-7(only used for NOW/COMP). • The A/R is placed in a NOW/COMP slot and is receiving NOW/COMP waived services. • The A/R meets the Length of Stay (LOS) and Level of Care (LOC) basic eligibility criteria. • The A/R meets all other basic and financial eligibility criteria. <p>NOW/COMP Medicaid recipients receive certain <i>waivered</i> services, including the following:</p> <ul style="list-style-type: none"> • Support Coordination • Community Access • Community Residential Alternative • Community Guide • Specialized Medical Equipment and Supplies • Environmental Accessibility Adaptation • Vehicle Adaptation • Community Living Support • Behavioral Supports Consultation Services • Financial Support Services • Professional Therapeutic Services (in and out of home) • Transportation • Adult Dental Services <p>Respite services (including overnight), natural support training, and individual directed goods and services are applicable to the NOW Waiver only.</p> <p>Community residential alternative services are applicable to the COMP Waiver only.</p> <p>The individual determined suitable by the I and E Team for NOW/COMP is placed under support coordination (case management).</p> <p>The Support Coordinator arranges for the provision of waived services to the recipient.</p>

BASIC CONSIDERATIONS (cont.)	<p>NOTE: The beginning date of Support Coordination (case management) is the same as the enrollment date for an A/R leaving an institution, and the same as the date services begin for an A/R already residing in the community.</p> <p>A/Rs who are coming out of an institution may receive Support Coordination for up to six months prior to placement in MRWP/CHSS and while they are still living in the facility.</p>
PROCEDURES	<p>Follow the steps below to determine ABD Medicaid eligibility under the NOW/COMP COA.</p> <p>Step 1 Accept the A/R's application, the Form 1008, NOW/COMP Communicator, and approved LOC instrument.</p> <p>NOTE: After April 1, 2003, DMA-6s will no longer be completed by GMCF but by private vendors contracting with Mental Health. Instead of an actual DMA-6, it will be a mailer containing pertinent information. A new LOC instrument is required upon entry into NOW/COMP</p> <p>Step 2 If the A/Rs income includes SSI, STOP, deny application. SSI NOW A/Rs' claims are directly billed to DCH through the NOW agency.</p> <p>Step 3 If the A/R is institutionalized or resides in the community, and is ABD Medicaid eligible, schedule a review when information is received from the Support Coordinator or provider. Proceed to Step 6.</p> <p>Step 4 If the A/R is institutionalized or resides in the community, and is not currently eligible for Medicaid, schedule an initial interview when information is received from the Support Coordinator or provider.</p> <p>Step 5 Determine basic eligibility. Refer to Chapter 2200, Basic Eligibility Criteria.</p> <p>Step 6 Determine financial eligibility.</p> <ul style="list-style-type: none"> • Refer to Chapter 2500, ABD Financial Responsibility and Budgeting. • Complete a Medicaid Cap Budget to determine income eligibility. Refer to Section 2510, Medicaid Cap Budgeting. <p>Step 7 Determine if the Length of Stay criteria is met. Refer to Section 2235, Length of Stay.</p> <p>Step 8 The system will determine the A/R's Cost Share for NOW/COMP services. Refer to Chapter 2559, Patient Liability/Cost Share. The PNA is the same amount as the Medicaid Cap.</p>

**PROCEDURES
(cont.)**

Step 9	<p>Approve if the A/R meets all eligibility criteria.</p> <p>NOTE: Do not approve Medicaid under the NOW/COMP COA for any month prior to the month of either the NOW/COMP Enrollment Date or Date Services Begin listed on Form 1008, NOW/COMP Communicator, or prior to 2/1/94, the effective date of the NOW, or 10/1/97, the effective date of the COMP amendment.</p>
Step 10	<p>Complete Section III of Form 1008, NOW/COMP Communicator. Enter the Medicaid number at the top of the form. Send to the originating I & E Team with a copy to the Regional Office(as noted on Form 1008). A list of Regional Office addresses and the counties they serve is found at the end of Section 2132. The I & E Team will complete the return address for the I & E Team and the Regional Office. File a copy in the case record.</p>
Step 11	<p>Notify the A/R and any authorized representative of case disposition.</p>
Annual Reviews and Specials	<p>Effective March 1, 2002, all DMA-6 forms processed by the I & E Teams for continued LOC will be completed on or before the birth date of the recipient. It will be valid until the following birth date, but not for longer than 365 days.</p> <p>A new LOC instrument will not be required at annual review unless the review month coincides with the recipient's birth month. Otherwise, a LOC instrument received in the birth month of a recipient is to be treated as a special review.</p>
SPECIAL CONSIDERATIONS	<p>The NOW/COMP COA requires one specifically designated form, a Form 1008, NOW/COMP Communicator. The Communicator must be reproduced locally. A copy of Form 1008 is found in Appendix F.</p> <p>The NOW/COMP Communicator functions much like the Community Care Communicator (CCC). The form is initiated by the I & E Team completing the following sections:</p> <ul style="list-style-type: none"> • The top section, with all identifying information except the Medicaid number, unless the A/R is already a Medicaid recipient. • Section I • Section II • Section IV • Section V should include the I & E Team's address.

Division of Mental Health, Developmental Disabilities and Addictive Diseases
REGIONAL OFFICES, REGIONAL HOSPITALS and COMMUNITY SERVICE BOARDS
 Revised August 3, 2005

Region	Regional Hospital	Community Service Board	Counties in Service Area
REGION ONE (1 Page of 2)			
Charles Fetner Regional Coordinator Vacant Regional Services Administrator 1305 Redmond Circle Building 401 Rome, Georgia 30165 Phone 706-802-5272 1-800-646-7721 FAX 706-802-5280 <u>Admin. Asst:</u> Chris Novak	Northwest Georgia Regional Hospital 1305 Redmond Circle Rome, Georgia 30161 24 Hour (706) 295-6011 Karl H. Schwarzkopf, Ph.D. Regional Hospital Administrator Phone (706) 295-6246 Fax (706) 802-5454 Thomas W. Muller, M.D. Clinical Director Phone (706) 295-6285 Fax (706) 295-6320	Tom Ford, Ph.D., Director Lookout Mountain Community Services P.O. Box 1027 Lafayette, GA 30728 Telephone: (706) 638-5584 FAX: (706) 638-5585 S.P.O.E. ACCESS NUMBER: 1-800-882-1552	Catoosa Chattooga Dade Walker
		Klay Weaver, Director Highland Rivers Community Service Board 1710 White House Drive, Suite 204 Dalton, Georgia 30720 Telephone: (706) 270-5000 FAX: (706) 270-5124 S.P.O.E. ACCESS NUMBER: 1-800-923-2305 *Haralson Behavioral Health *Haralson County receives many MHDDAD services from Haralson Behavioral Health Services operated by the Board of Health. S.P.O.E. ACCESS NUMBER: 770-836-9551 or 1-877-937-9911	Bartow Cherokee Fannin Floyd Gilmer Gordon Haralson* Murray Paulding Pickens Polk Whitfield
		Joan Turner, Director Pathways Center for Behavioral and Developmental Growth 120 Gordon Commercial Drive, Suite A LaGrange, GA 30240-5740 Telephone: (706) 845-4045 FAX: (706) 845-4341 S.P.O.E. ACCESS NUMBER: 1-888-247-9048	Carrol Coweta Heard Meriwether Troup

Region	Regional Hospital	Community Service Board	Counties in Service Area
REGION ONE (Page 2 of 2)			
		Cathy Johnson, Director McIntosh Trail Community Service Board 1501-A Kalamazoo Drive Griffin, GA 30224 <u>Telephone:</u> (770) 358-8251 <u>FAX:</u> (770) 229-3223 S.P.O.E. ACCESS NUMBER: 770-358-5252	Butts Fayette Henry Lamar Pike Spaulding Upton

Region	Regional Hospital	Community Service Board	Counties in Service Area
REGION TWO (Page 1 of 2)			
Audrey Sumner Regional Coordinator Daniel McFerran Regional Services Administrator 3405 Mike Padgett Highway, Bldg. 3 Augusta, GA 30906 Phone 706-792-7733 FAX 706-792-7740 <u>Admin. Asst:</u> Vacant	East Central Regional Hospital 100 Myrtle Boulevard Gracewood, GA 30812 24 Hour (706) 790-2011 East Central Regional Hospital (Augusta) 3405 Mike Padgett Highway Augusta, GA 30906 24 Hour (706) 792-7006 Gail Jackson M.D. Regional Hospital Administrator 100 Myrtle Boulevard Gracewood, GA 30812 Phone (706) 790-2030 Fax (706) 790-2025 Lydia E. Weisser, D.O., M.B.A. Clinical Director 3405 Mike Padgett Highway Augusta, GA 30906 Phone (706) 792-7021 or (706) 790-2160 Fax (404) 212-4628	Laura Tyler, P.H.D., Director Georgia Mountains Community Services 4331 Thurmond Tanner Road Flowery Branch, GA 30542-2829 <u>Telephone:</u> (678) 513-5700 or 1-800-527-5827 <u>Emergency and Night Number:</u> 1-800-347-5827 <u>FAX:</u> (678) 513-5827 S.P.O.E. ACCESS NUMBER: 1-800-347-5827 Charles D. Williamson, Director Community Service Board of East Central Georgia 3421 Mike Padgett Highway Augusta, GA 30906-3815 <u>Telephone:</u> (706) 432-7800 <u>FAX:</u> (706) 432-3791 S.P.O.E. ACCESS Number: 1-800-766-6041 Behavioral Health Link 961 Broad Street Augusta, GA 30901 J. Frank Brantley, Director Ogeechee Behavioral Health Services P.O. Box 1259 Swainsboro, GA 30401-1259 <u>Telephone:</u> (478) 298-2522 <u>FAX:</u> (478) 289-2544 (Secretary-Donna Almond) S.P.O.E. ACCESS NUMBER: 1-800-766-6041 Behavioral Health Link 961 broad Street Augusta, GA 30901	Banks Dawson Forsyth Franklin Habersham Hall Hart Lumpkin Rabun Stephens Towns Union White Columbia Lincoln McDuffie Richmond Taliaferro Warren Wilkes Burke Emanuel Glascok Jefferson Jenkins Screven

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REGION TWO (Page 2 of 2)			
		Terry Tellefson, Director Advantage Behavioral Health Systems 250 North Avenue Athens, GA 30601-2244 <u>Telephone:</u> (706) 542-9739 <u>FAX:</u> (706) 542-9681 S.P.O.E. ACCESS NUMBER: 1-800-357-9774	Barrow Clarke Elbert Greene Jackson Madison Morgan Oconee Oglethorpe Walton
		Bobby Robbins, Director GRN Community Service Board P.O. Box 687 Lawrenceville, GA 30046-0687 <u>Telephone:</u> (770) 339-5019 <u>FAX:</u> (770) 339-5382 S.P.O.E. ACCESS NUMBER: 770-962-5544 OR 1-800-241-3175	Gwinnett Newton Rockdale
		Angela Hicks-Hill, Director Oconee Community Service Board P.O. Box 1827 Milledgeville, GA 31059-1827 <u>Telephone:</u> (478) 445-4817 <u>FAX:</u> (478) 445-4963 S.P.O.E. ACCESS NUMBER: (478) 445-3201 Crisis Line 1-877-229-5082	Baldwin Hancock Jasper Putnam Washington Wilkinson

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REGION THREE (Page 1 of 2)			
Earnestine Pittman Regional Coordinator Lynn Copeland Regional Services Administrator 100 Crescent Centre Parkway Suite 900 Tucker, GA 30084-7055 Phone 770-414-3052 FAX 770-414-3048 Admin. Asst: DeAnn Glover	Georgia Regional Hospital at Atlanta 3073 Panthersville Road Decatur, GA 30037 24 Hour (404) 243-2216 Ron Hogan Regional Hospital Administrator Phone (404) 243-2110 Fax (404) 212-4621 J. Mark Rowles, M.D. Clinical Director Phone (404) 243-2114 Fax (404) 212-4628	Gary S. Richey, Director Dekalb Community Service Board 445 Winn Way, Room 464 Decatur, GA 30030-1707 or P.O. Box 1648 Decatur, GA 30032 Telephone: (404) 294-3836 FAX: (404) 508-7795 Switchboard: (404) 294-3834 S.P.O.E. ACCESS NUMBER: 404-892-4646	Dekalb
		Bobby Robbins, Director GRN Community Service Board P.O. Box 687 Lawrenceville, GA 30046-0687 Telephone: (770) 339-5019 FAX: (770) 339-5382 S.P.O.E. ACCESS NUMBER: 770-962-5544 or 1-800-241-3175	Gwinnett Newton Rockdale
		Jade Benefield, Director Clayton Community MH, AD Developmental Services 112 Broad Street Jonesboro, GA 30236-1919 Telephone: (770) 478-2280 FAX: (770) 477-9772 S.P.O.E. ACCESS NUMBER: 770-478-1099 or 1-888-740-9280 Behavioral Health Services 853 Battle Creek Road Jonesboro, GA 30236	Clayton Clayton Fulton

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Region Three (Page 2 of 2)			
		Tod Citron, Director Cobb County Community Service Board 3830 South Cobb Drive, Suite 300 Smyrna, GA 30080 <u>Telephone:</u> (770) 429-5000 <u>FAX:</u> (770) 438-5136 S.P.O.E. ACCESS NUMBER: 770-422-0202	Cobb Douglas
		Klay Weaver, Director Highland Rivers Community Service Board 1710 White House Drive, Suite 204 Dalton, Georgia 30720 <u>Telephone:</u> (706) 270-5000 <u>FAX:</u> (706) 270-5124 S.P.O.E. ACCESS NUMBER: 1-800-923-2305 *Haralson Behavioral Health *Haralson County receives many MHDDAD services from Haralson Behavioral Health Services operated by the Board of Health. S.P.O.E. ACCESS NUMBER: 770-836-9551 or 1-877-937-9911	Bartow Cherokee Fannin Floyd Gilmer Gordon Haralson* Murray Paulding Pickens Polk Whitfield
		Cathy Johnson, Director McIntosh Trail Community Service Board 1501-A Kalamazoo Drive Griffin, GA 30224 <u>Telephone:</u> (770) 358-8251 <u>FAX:</u> (770) 229-3223 S.P.O.E. ACCESS NUMBER: 770-358-5252	Butts Fayette Henry Lamar Pike Spaulding Upson

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Region	Regional Hospital	Community Service Board	Counties in Service Area
Region Four (Page 2 of 3)			
	West Central Georgia Regional Hospital 30000 Schatulga Road Columbus, GA 31907 24 Hour (706) 568-5000 James Jackson, Regional Hospital Administrator Phone (706) 568-5203 Fax (706) 568-2257 Anthony Dougherty, M.D. Clinical Director, Interim Phone (706) 568-5209 Fax (706) 568-2257	Don Blair, Director Phoenix Center Behavioral Health Center P.O. Box 2866 Warner Robbins, GA 31099-2866 <u>Telephone:</u> (478) 322-4058 <u>FAX:</u> (478) 322-4085 <u>Director's Phone:</u> (478) 322-4059 S.P.O.E. ACCESS NUMBER: 1-888-740-9280	Crawford Houston Peach
		Perry Alexander, Director New Horizons P.O. Box 5328 Columbus, GA 31906-0328 <u>Telephone:</u> (706) 596-5583 <u>FAX:</u> (706) 596-5589 S.P.O.E. ACCESS NUMBER: 706-596-5507 or 1-800-241-3659	Chattahoochee Clay Harris Muscogee Quitman Randolph Stewart Talbot
		Pam Davis, Director Middle Flint Behavioral HealthCare P.O. Drawer 1348 Americus, GA 31709-1348 <u>Telephone:</u> (229) 931-2470 <u>FAX:</u> (229) 931-2474 S.P.O.E. ACCESS NUMBER: 229-931-2404 or 1-800-342-7843	Crisp Dooly Macon Marion Schley Sumter Taylor Webster

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Region Four (Page 3 of 3)			
		Patsy Thomas, Director Community Service Board of Middle Georgia 2121 A Bellevue Road Dublin, GA 31021-2998 <u>Telephone:</u> (478) 272-1190 <u>FAX:</u> (478) 272-0102 S.P.O.E. ACCESS NUMBER: 478 272-1190 or 1-800-868-5423 After Hours	Bleckley Dodge Johnson Laurens Montgomery Pulaski Telfair Treutlen Wheeler Wilcox
		Angela Hicks-Hill, Director Oconee Community Service Board P.O. Box 1827 Milledgeville, GA 31059-1827 <u>Telephone:</u> (478) 445-4817 <u>FAX:</u> (478) 445-4963 S.P.O.E. ACCESS NUMBER: (478) 445-3201 Crisis Line 1-877-229- 5082	Baldwin Hancock Jasper Putnam Washington Wilkinson

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Region Five (Page 1 of 2)			
Charles Ringling Regional Coordinator Lorr Elias Regional Services Administrator 1915 Eisenhower Dr., Building 2 Savannah, GA 31406 <u>Phone:</u> 912-303-1670 <u>FAX:</u> 912-351-6309 1-800-348-3503 <u>Admin. Asst.:</u> Sarah Dunbar	Georgia Regional Hospital at Savannah 1915 Eisenhower Drive Savannah, GA 31406 24 Hour (912) 356-2030 Frank Drummond, M.D. Regional Hospital Administrator <u>Phone:</u> (912) 356-2045 <u>FAX:</u> (912) 351-3550 John Prather, M.D. Clinical Director, Interim <u>Phone:</u> (912) 356-2482 <u>FAX:</u> (912) 351-3550	Frank Bonati, Dr. PH., Director Gateway Community Service Board 1000 Commissioners Drive Darien, GA 31305 <u>Telephone:</u> (912) 437-9300 <u>FAX:</u> (912) 437-9483 S.P.O.E. ACCESS NUMBER: 912-280-1405 or 1-866-713-7763 (for Brunswick) Savannah Area Behav. Health Collaborative (SABHC) Route 1, Box 280 Bloomington, GA 31302 <u>Telephone:</u> (912) 966-3782 <u>FAX:</u> (912) 966-3775 S.P.O.E ACCESS NUMBER 1-800-342-8168	Bryan Camden Chatham Effingham Glynn Liberty Long McIntosh Chatham
		June Dipolito, Director Pineland Area MHDDAD Community Service Board P.O. Box 745 Statesboro, GA 30459-0745 <u>Telephone:</u> (912) 764-6906 <u>FAX:</u> (912) 489-3058 S.P.O.E. ACCESS NUMBER: (912) 764-6129 or 1-800-746-3526	Appling Bulloch Candler Evans Jeff Davis Tattnall Toombs Wayne
		J. Frank Brantley, Director Ogeechee Behavioral Health Services P.O. Box 1259 Swainsboro, GA 30401-1259 <u>Telephone:</u> (478) 298-2522 <u>FAX:</u> (478) 289-2544 (Secretary-Donna Almond) S.P.O.E. ACCESS NUMBER: 1-800-766-6041 Behavioral Health Link 961 broad Street Augusta, GA 30901	Burke Emanuel Glascocock Jefferson Jenkins Screven

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Region Five (Page 2 of 2)			
		Dennis Wool, Ph.D., Director Satilla Community Services P.O. Box 1397 Waycross, GA 31502-1397 <u>Telephone:</u> (912) 284-2543 <u>FAX:</u> (912) 287-6660 S.P.O.E. Access Number 1- 800-342-8168	Atkinson Bacon Brantley Charlton Clinch Coffee Pierce Ware
		Patsy Thomas, Director Community Service Board of Middle Georgia 2121 A Bellevue Road Dublin, GA 31021-2998 <u>Telephone:</u> (478) 272-1190 <u>FAX:</u> (478) 272-0102 S.P.O.E. ACCESS NUMBER: 478 272-1190 or 1-800-868-5423 After Hours	Bleckley Dodge Johnson Laurens Montgomery Pulaski Telfair Treutlen Wheeler Wilcox
		Sue Gupton, Interim Director Behavioral Health Services of South GA 3120 N. Oak Street Extension Suite C Valdosta, GA 31602-1007 <u>Telephone:</u> (229) 333-7095 <u>FAX:</u> (229) 333-7093 S.P.O.E. ACCESS NUMBER: 229-247-4440 or 1-800-766-6041	Burke Emanuel Glascock Jefferson Jenkins Screven